Michael & Tiffany Taylor

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January 3, 2017

Masood Khan, Esq. Adjusters International 305 E Pine Street Seattle, Washington 98122

Dear Masood,

We write this reference letter to express our sincere thanks to Adjusters International and its team of very qualified individuals that helped resolve and settle our complicated insurance claim. We lost our dream family home and all of our possessions during the Wenatchee Firestorm of June 2015. We are very happy to have met with you, Ken Crown, Kyle Hensiek, Tim Larsen, Heather Connell, and David Droubay and other members of your team after our family home was completely destroyed. We were fortunate to have you represent us through the cumbersome process.

There were numerous obstacles that the insurance company placed in our way. Their valuations and coverage decisions were extremely misguided. With your expertise and insurance knowledge the claim was resolved to our satisfaction. We were especially pleased with the efforts on our extensive contents inventory and the detail and effort that was put in capturing that loss. Additionally, your construction consultant did a fantastic job of identifying the proper scope and articulating the basis for our recovery. Your interaction with the adjusters and ultimately the insurance company's lawyers resulted in a very favorable resolution.

Again, thank you for all your hard work. We are happy to serve as a reference for future clients.

Sincerely,

Michaels. Taylow

Michael Taylor