Xunhua Lee and Hugh Roghmann 16120 Sugar Pine Ridge Road Cobb, California 95426 (650) 267-3288

Joshua Scott, Rino Benenati, Jody Duvall, Vic Johnson The Greenspan Co./Adjusters International 14614 N Kierland Boulevard Suite N-140 Scottsdale, Arizona 85254

Re: fire loss

Dear The Greenspan Co./Adjusters International Team:

We wanted to thank you all for your efforts in handling our fire loss. Our house was destroyed by a large fire storm in Cobb California 09/2015. During this time many people like us lost their homes and had nowhere to turn. We were fortunate enough to make the right decision early in the process by hiring The Greenspan Co./Adjusters International.

Everyone at The Greenspan Co./Adjusters International did a great job in helping recover the money we were due from Farmers Insurance. It was not always easy but you helped us through the process and we appreciate your hard work and guidance.

There is no doubt in my mind that we would not have been as successful dealing with the insurance company by ourselves.

Thank you again for your expertise and professionalism in handling our fire loss.

Sincerely,

Sarah Lee and Hugh Roghmann , My by